

RUM Remote Windows Users Management

Infosheet



Remote Windows Users Management (RUM)

Remote Windows Users Management (RUM) is a multi-vendor solution which protects the ATM or any PC from unauthorised Windows access.

The Windows Users addition and deletion as well as their passwords are remotely managed for maximum security and operational efficiency.

Centralised real-time audit logs support compliance verification.

Discover more about the features and benefits of Remote Windows Users Management (RUM) in this infosheet

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Features and Benefits

Dynamic remote Windows User password update

The Windows User's password is updated remotely without the need to take the ATM or PC out of service.

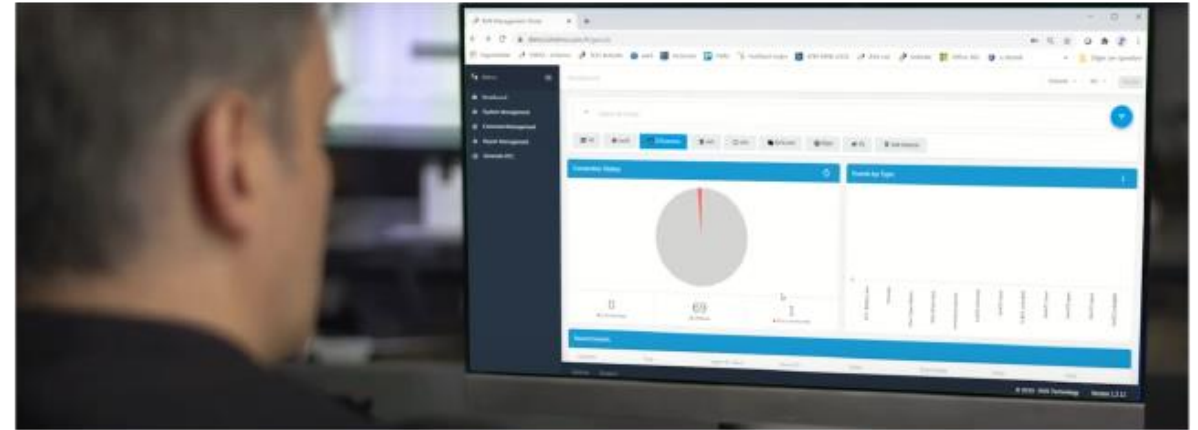
The timing for these automated remote updates is determined by pre-set rules according to the deployer's requirements.

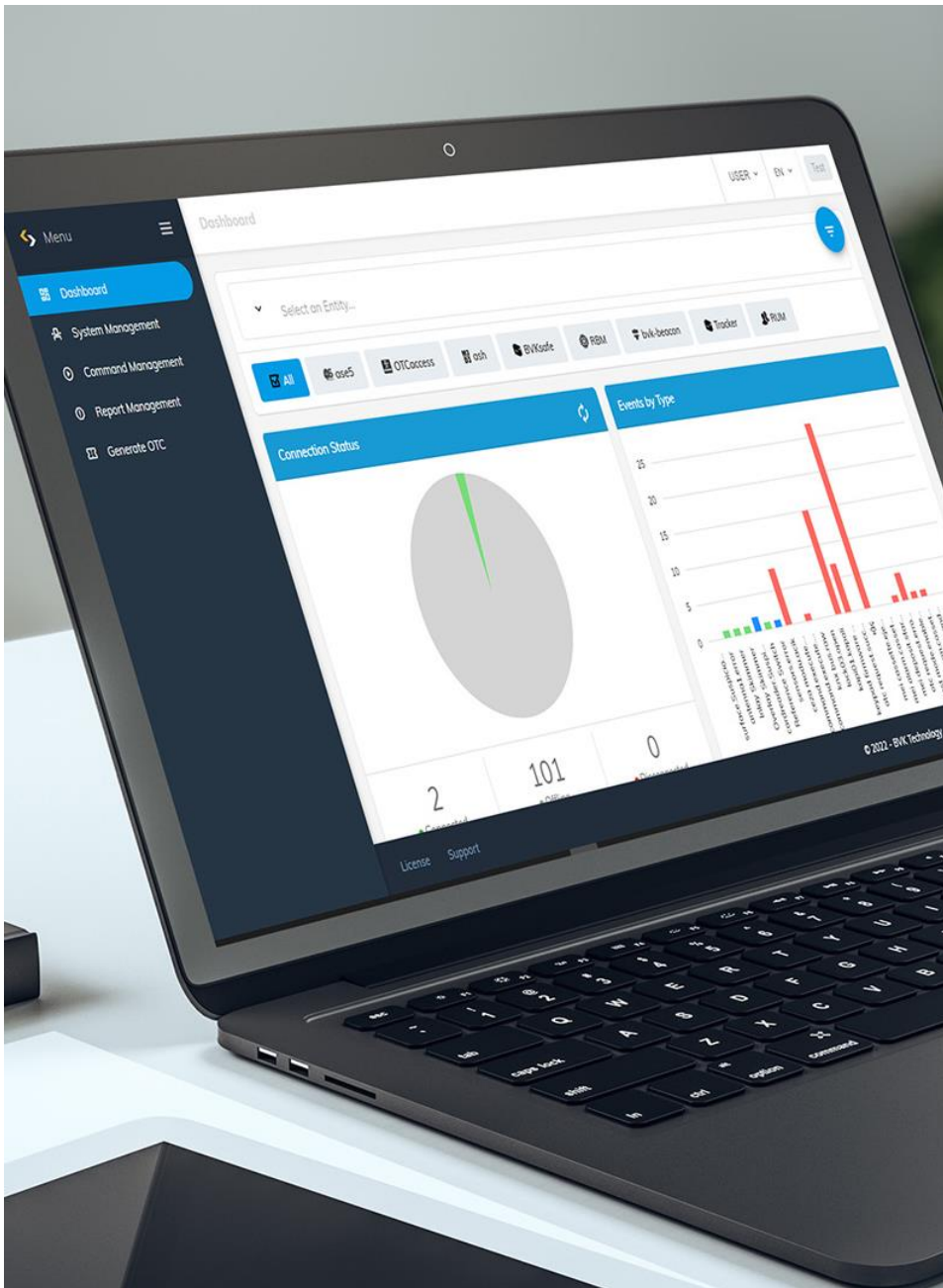
Bulk or single update

The remote management application, IoTservo, can be used to do bulk or single Windows User password updates as required.

High security

Encrypted communications and secure password generation and storage.





Centralised management

The IoTservo management application can be used for any size of ATM network. Events such as the status of BIOS password changes and boot order changes can be monitored in real time.

Centralised audit logs for compliance verification

Real-time logging of all users and events with an unlimited history.

Flexible rule creation

Additional rules for BIOS password changes can be set according to defined scenarios and the requirements of the deployer.

Alerts and notifications

Rules can be configured to trigger alerts and send updates via API, email or SMS. For example, notification can be sent when there is a change to the boot order.

High security

Encrypted communications and secure password generation and storage.

Defends against malware and jackpotting

Since the BIOS and boot order are protected, the ATM is not at risk of malware attacks or jackpotting.

Password storage options

Passwords are stored in IoTservo or the storage can be integrated with a third party password vault or HSM.

Operational cost savings & reduced carbon footprint

An automated system with remote BIOS password management eliminates the risks associated with manual processes. Service engineers do not waste fuel travelling for multiple site visits if passwords are forgotten or lost.

Multi-vendor

RUM is a multi-vendor solution which works with all major ATM/PC brands and models.

It works by communicating with the software agent installed on the PC



Top reasons to install RBM

Proven installed base

More than 10,000 ATMs are protected with IoTservo agents.

Multi-vendor architecture

Agents can be installed on any Windows PC

High security

All communications and passwords are encrypted.

Central audit logs for compliance verification

Real-time logging of all users and events with an unlimited history.

Operational cost savings

Remote management and password storage automate time-consuming manual processes.



Additional versatile functionality with IoTservo agent

Remote Windows User Management for Windows PCs

RUM can remotely manage windows user's passwords for desktops.



Remote BIOS Management

RUM complements BVK's Remote BIOS Management (RBM) application for remotely managing BIOS passwords.





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